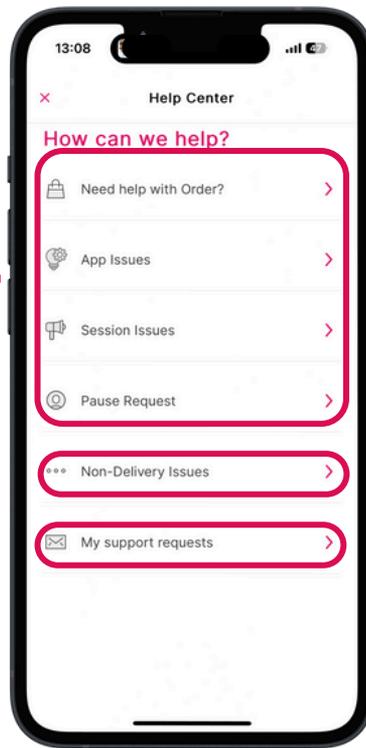


Live chat (dispatch)



Non-live chat

Your request history

Here you will get the answer 🙋

Sessions (not dispatch)

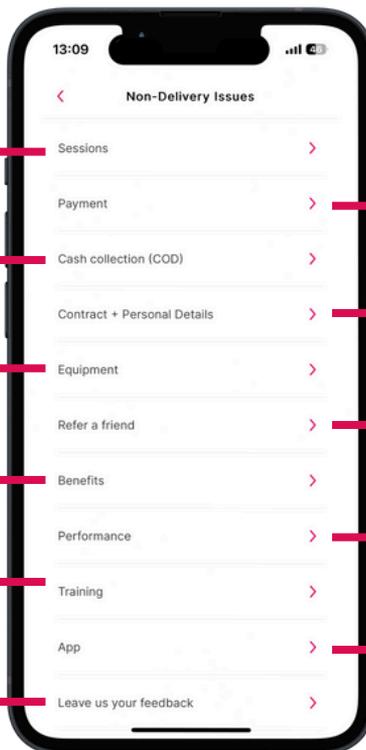
Cash

Order / replace equipment

Benefits / loyalty program

Rider Safety, Quests

Feedback section. *We do not respond here, but we carefully monitor all submissions*



Advanto, billing period

Change of bank account, contract changes

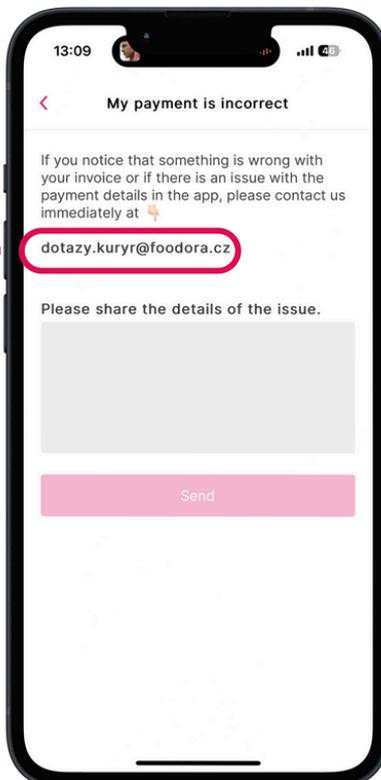
Questions regarding the referral bonus

Batch numbers

Stacked orders, auto-accept

Billing discrepancies

- Missing VAT
- Discrepancy in the amount
- Missing invoice



To resolve invoice discrepancies, please use this email. Once sent, a ticket will be automatically created for the regional team, and you will receive a response in English.